



EZEGLLOW™

Owners Manual

Celestial 36", 50", 60" & 72" Electric Fire Range

AC 220-240V, 50Hz 1400-1600W

Warning - Please read the entire owner's manual, including all safety information before plugging in or using this product. Failure to do so could result in fire, electric shock or serious personal injury.

Caution - Keep the owner's manual for future reference. If you sell or give this product away, make sure the manual accompanies it.

UK
CA

CE

Rev A

Important Safety Information

When using electrical appliances basic precautions should be followed to reduce the risk of fire, electric shock and injury to persons, including the following:

- Read all instructions before using this heater.
- This heater is hot when in use. To avoid burning, do not touch hot surface. If provided, use handles when moving this heater. Keep combustible materials, such as furniture, pillows, bedding, paper, clothes and curtains at least 1m from the front of the heater and keep them away from the sides and rear. In order to avoid over heating, do not cover the heater.
- Extreme caution is necessary when any heater is used near children or the infirm and whenever the heater is left operating and unattended.
- Always unplug heater when not in use.
- Heater must not be located immediately below a socket-outlet.
- Do not operate heater with a damaged cord, plug or after the heater malfunctions or has been damaged in any manner. Return heater to authorized service facility for examination, electrical/ mechanical adjustment and repair.
- Indoor use only, do not use outdoors.
- This heater is not intended for use in bathrooms, laundry areas or similar indoor locations. Never locate heater where it may fall into a bathtub or other water container.
- Do not run cord under carpeting. Do not cover cord with throw rugs, runners or similar coverings. Arrange cord away from traffic areas, where it will not be tripped over.
- To disconnect heater, turn controls to off, then remove plug from outlet.
- Do not insert objects into any ventilation or exhaust openings, as this may cause an electric shock, fire, or damage the heater.
- To prevent a possible fire, do not block air intakes or exhaust in any manner. Do not use on soft surfaces like a bed, where openings may become blocked.
- The heater has hot, arcing parts inside. Do not use it in areas where flammable liquids are used/stored.
- Use this heater only as described in the manual. Any other use not recommended by the manufacturer may cause fire, electric shock or injury to persons.
- **DANGER** - High temperatures may be generated under abnormal circumstances. Do not partially or fully cover/ obstruct the front of this heater.
- This appliance is not intended for use by persons (including children) with reduced physical/ sensory capabilities or by those with a lack of experience/ knowledge, unless they are provided with supervision and instruction concerning use of the appliance by a person responsible for their safety.
- **CAUTION** - In order to avoid a hazard due to inadvertent resetting of the thermal cut-out, this appliance must not be supplied through an external switching device, such as a timer, or connected to a circuit that is regularly switched on/off by the utility.

Important Safety Information

WARNING - The heat functions H1 and H2, do not control the room temperature. Thermostat function must be set-up to control room temperature. We recommend you do not use this heater in small rooms when they are occupied by persons not capable of leaving the room on their own, unless constant supervision is provided.

Children less than 3 years old should be kept away from the appliance. Children aged from 3-8 years shall only switch on the appliance, provided it is properly installed, have been given instruction on how to use it and understand the hazards involved. Children aged 3-8 shall not plug in, clean, or perform maintenance tasks on the appliance.

CAUTION - Some parts of this product can become very hot and cause burns. Particular attention must be given when children and vulnerable people are present.

Electrical connections - UK plug wiring instruction

- If the plug must be changed because it is not suitable for your socket, or due to damage, please follow the wiring instruction shown on this page.
- The wires in the mains lead are coloured in accordance with the following code:

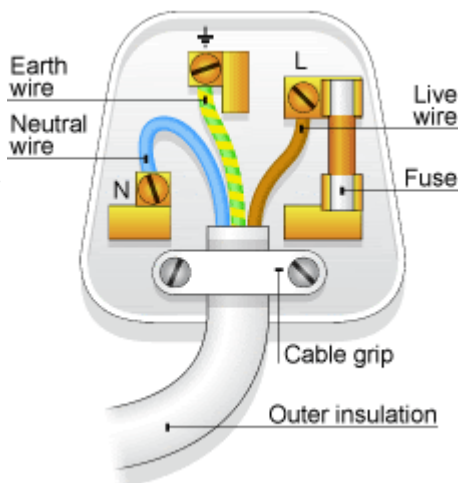
Brown: Live (L)

Blue: Neutral (N)

Green/Yellow: Earth (E)

As the colours of the wires in the mains lead of this appliance may not correspond with the coloured markings identifying the terminals in your plug, please see below:

- The BLUE wire is the NEUTRAL and must be connected to the terminal which is marked with the letter N or coloured BLACK.
- The BROWN wire is the LIVE and must be connected to the terminal that is marked with the letter L or coloured RED.
- The GREEN/YELLOW must be connected to the terminal which is marked E or the earth symbol or coloured GREEN or GREEN/YELLOW.
- Always ensure that the cord grip is positioned and securely fastened.
- **WARNING** - THIS APPLIANCE MUST BE EARTHED.
- If a 13A (BS1363) fused plug is used it must fitted with a BS1362 13A fuse. If in doubt consult a qualified electrician.



Key Features & Technical Specification

Key features

- 4 sizes - 36", 50", 60" & 72".
- 1-sided, 2-sided and 3-sided built-in fitting options.
- Energy Related Products (ERP) compliant.
- 11 fuel-bed effect settings & 5 brightness settings.
- 3 flame effect settings & 5 brightness settings.
- 11 downlight effect settings & 5 brightness settings.
- 3 flame speed settings.
- 2 heat settings.
- 7 day, 24hr programmable timer.
- Adjustable thermostat.
- Open window sensor.
- Over-heat safety cut-out.

Technical specification

- AC 220-240V, 50Hz.
- 1400-1600W heat output.
- W926mm, W1266mm, W1520mm and W1826mm x H256mm flame effects.
- LED flame effect, fuel-bed and downlights.

Preparation

First things first...

1. Decide where the fire will be fitted and measure the space using the dimensions in this manual, making sure it fits.
2. Remove the fire unit from the box and place it on a clean, soft, dry surface.
3. Check the parts list to make sure you have all the parts you need.
4. Recycle all packaging material at your local recycling centre.






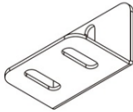

Warning - This product includes several glass panels. Use extreme caution when handling. Failure to do so could result in personal injury or property damage.

Parts & Hardware

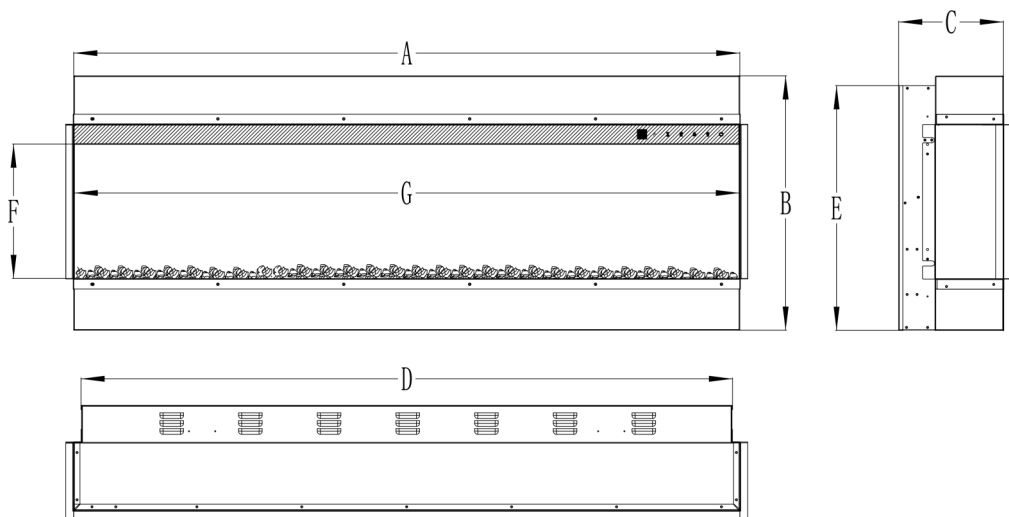
Required tools for installation:

- Phillips screwdriver
- Tape measure
- Spirit level
- Masonry or drywall screws, depending on your type of wall
- Circular saw or hand saw
- Drill and drill-bit set

Parts

		
	B - Screws	C - Drywall Anchors
		
D - Remote Control		
		
E - Logs	F - Decorative Crystals	G - Decorative Charcoal
		
H - 'L-shape' metal bracket	I - Instruction manual	

Dimensions



CELESTIAL RANGE DIMENSIONS (MM)							
MODEL NUMBER	A	B	C	D	E	F	G
36"	932	484	200	902	466	256	926
50"	1272	484	200	1242	466	256	1266
60"	1526	484	200	1496	466	256	1520
72"	1830	484	200	1800	466	256	1826

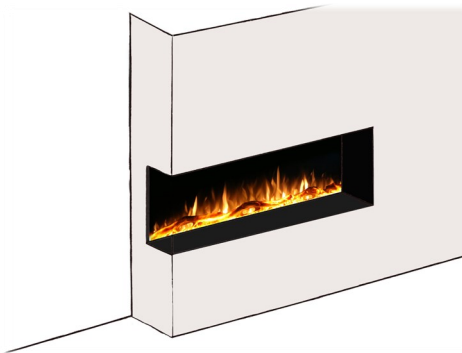
Installation Overview

Your appliance allows for three installation configurations.



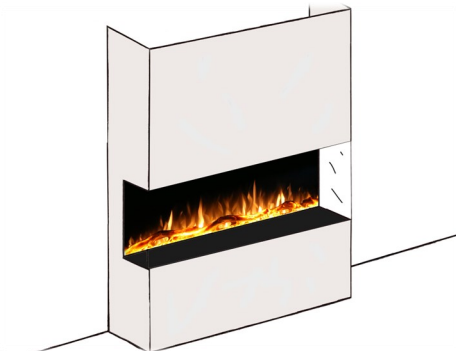
One sided

Glass exposed on the front only.



Two sided

Glass exposed on the front and left or right sides.



Three sided

Glass exposed on the front, left and right sides.

Installation - Minimum Clearances

Your appliance is a recessed and/or mantel installed appliance. Select a suitable location that is not susceptible to moisture build-up. It must be located enough distance away from curtains, furniture and high traffic areas.

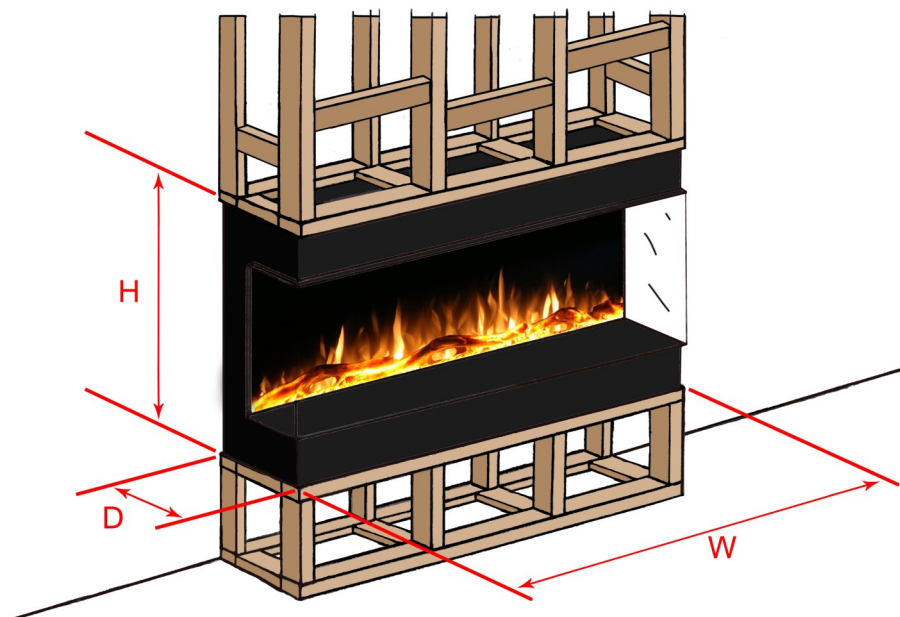
Note - Follow all local and national electrical regulations/codes.

Note - A frame can be constructed that is flush with the fire unit on top, bottom and sides, as long as the vents on the fire unit are not obstructed and the frame is hollow to allow for air-flow.

Note - We recommend you don't place soft furnishings directly in front of the heater outlet.

MINIMUM CLEARANCES (MM)	
Bottom	0
Sides	0
Back	30
Top (see notes above)	100
Front (Measured from glass, plasterboard is exempt)	200

Installation - Rough framing



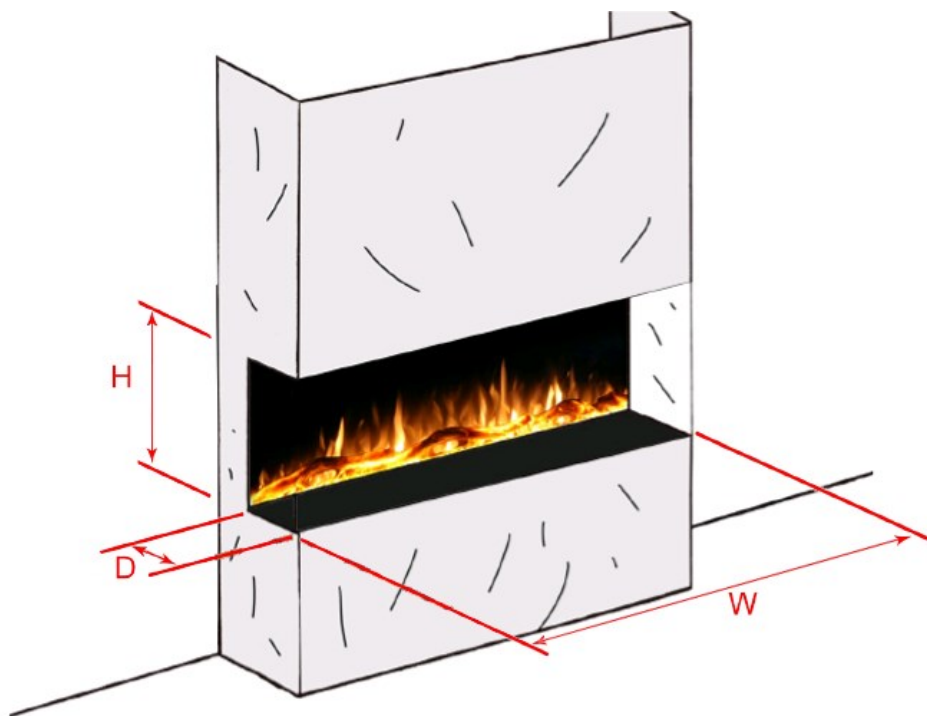
FRAMING DIMENSIONS (MM)			
MODEL NAME	W	H	D
Celestial 36"	935	490	245
Celestial 50"	1275	490	245
Celestial 60"	1529	490	245
Celestial 72"	1833	490	245

Note - Appliance is not load bearing. Carefully consider weight of finishing materials when constructing rough framing.

Note - Ensure installation complies with all local building codes and requirements.

Note - The framing dimensions above applies to all three types of installation. The illustration represents the three sided installation, but if one or two sided installation is preferred, simply extend the frame further on the closed glass side.

Installation - Plasterboard



PLASTERBOARD RECESS DIMENSIONS (MM)			
MODEL NAME	W	H	D
Celestial 36"	960	294	146
Celestial 50"	1300	294	146
Celestial 60"	1554	294	146
Celestial 72"	1857	294	146

Note - Dimensions assuming plasterboard is 12.5mm thick.

Installation - Preparation

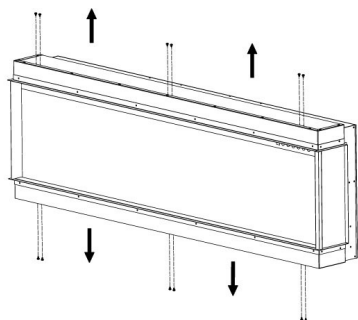


Fig.3-1

Celestial 36" & 50" models have 4 brackets and 8 screws. Celestial 60" & 72" models have 6 brackets and 12 screws. Follow instructions below for your relevant model:

1. Remove the 8 (or 12) silver screws on the top and bottom of the appliance, see figure 3-1.



2. Install the 4 (or 6) 'L shape' metal brackets using the 8 (or 12) screws previously removed, see figure 3-2.

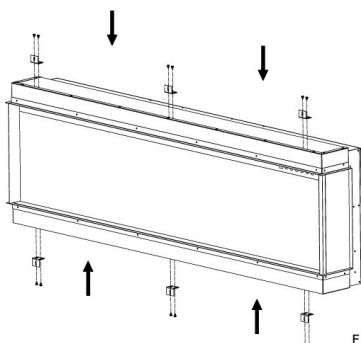
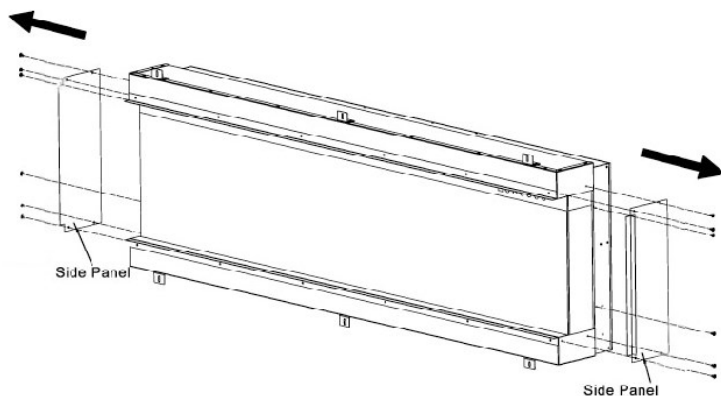


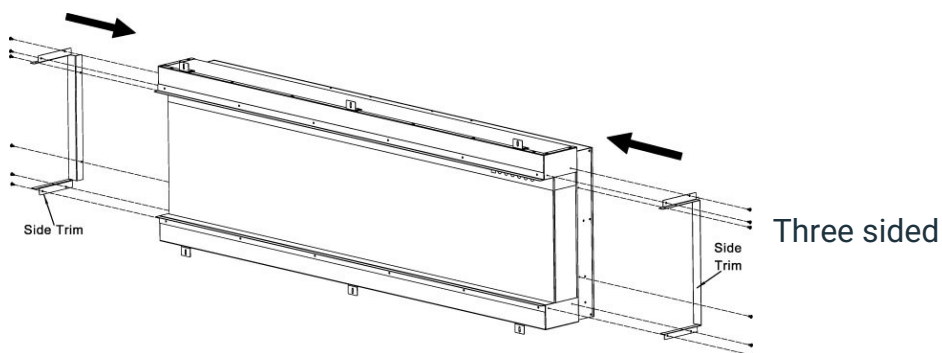
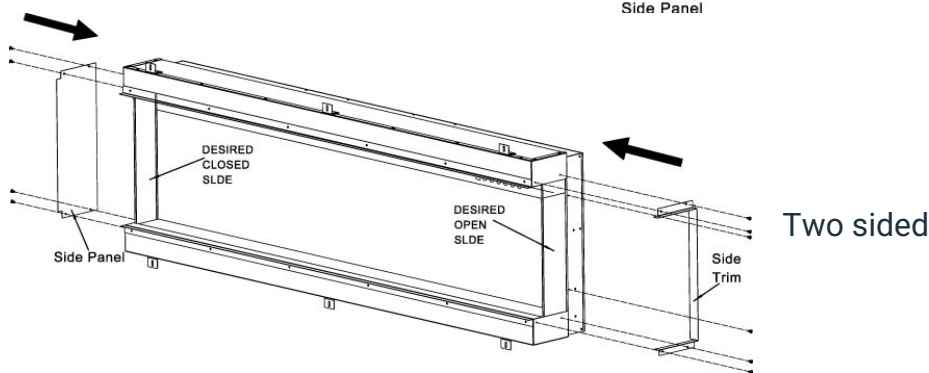
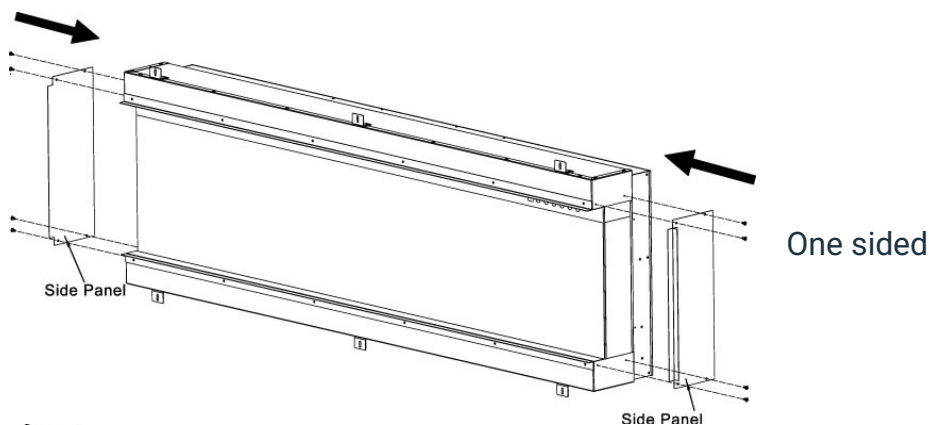
Fig.3-2

3. Remove the side panels from both sides by removing the 6 screws per panel, see figure below. Set them aside for now.



Installation - Choose your viewing style

Attach the relevant side panels or side trims to achieve your look.

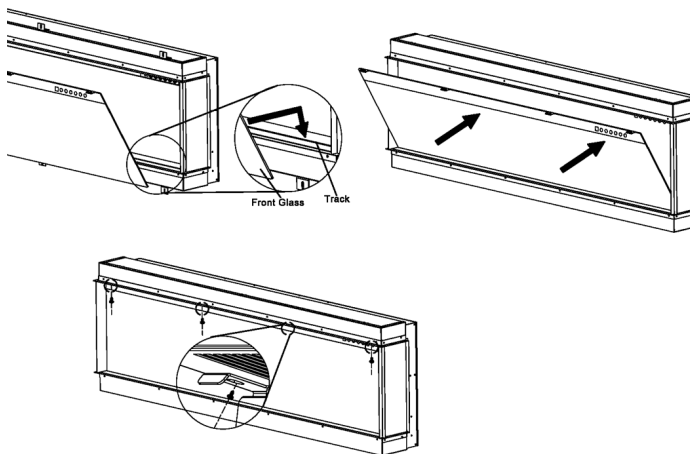


Installation - Front glass removal

Note - If you've just got your fire and you're removing the glass for the first time, following Step 3, you should be able to access the cardboard box containing the fuel-bed media.

See the next section on how to set up your fuel-bed.

1. Remove the four screws that keep the glass fixed in place, make sure to support the front glass with one hand when removing the last screw. Check under the top-section of the fire units metal body, and you'll find these evenly spaced along the width of the fire, screwed into a bracket that's connected to the front glass.
2. Next, slowly tilt the front glass forwards until the top pivots free from the top cowl. You should be able to see the top of the glass bracket at this point.
3. Pull the glass up then out to remove it. Store it in a safe, clean location for now.
4. Reverse these steps to attach the front glass, shown below.



Installation - Fuel-bed setup

Note - Before you start, make sure to read the previous page explaining how to remove the front glass screen.

Note - The fire must be installed in its final location before the crystals and logs are installed.

1. Cut open the crystals bag(s) and disperse all the crystals evenly on the fuel-bed tray in a side to side motion.
2. Next, cut open the charcoal bag and using the same side-to-side technique, disperse most of the charcoal on top of the crystals. Save some for later.
3. Place the logs on the surface of the crystals, leaving a gap underneath so the flame effect is visible below each log. To enhance the bed further, disperse the remainder of the charcoal in and around each log.
4. If you need to, adjust your log positioning, refit the glass screen, then sit back and relax.



Operation

Warning - Please read the entire owner's manual, including all safety information, before plugging in or using this product. Failure to do so could result in fire, electric shock, or serious personal injury.

Note - When the heater is first turned on, a slight odour may be present. This is normal and should not occur again unless the heater is not used for a long period of time.

Note - To turn the fire on in first use, point the remote at the fire unit and hold the on/off button for 7 seconds to pair the remote to the fire permanently. The fire will beep and display "88:88" on the remote to confirm pairing.

Power

Plug the power cord into a 220-240V, 50Hz outlet (see Important Safety Information on pages 2 and 3). Make sure the outlet is in good condition and the plug is not loose. Never exceed the maximum amperage for the circuit. Do not plug other appliances into the same circuit.

Method of operation

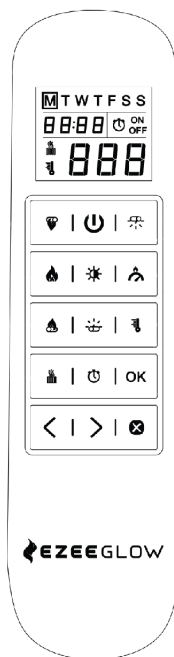
The electric fire can be operated by the control panel located on the front of the unit or the remote control. See figures.

Before operating, please review the Important Safety Information on pages 2 and 3.







LCD screen
On/ Off & Downlight controls
Flame controls
Fuel-bed & Thermostat controls
Heater, Timer & Selector
Navigation Controls

433 MHz








0.1 W











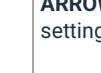
CONTROL PANEL OPERATION

BUTTON	FUNCTION	ACTION
	ON / OFF - Enables control panel functions. Turns on flame effect.	<ol style="list-style-type: none"> 1. Press once - Control panel buttons illuminate, flame effect and remote screen turns on. 2. Press again - Flame effect and all functions turn off.
	FLAME BRIGHTNESS - Adjusts flame brightness.	<ol style="list-style-type: none"> 1. Press once - Flame brightness changes. 2. Press again until desired brightness is selected.
	FLAME COLOUR - Adjusts flame colour.	<ol style="list-style-type: none"> 1. Press once - Flame colour changes. 2. Press again until desired colour is selected.
	HEATER - Turns heater on / off. Note - To prevent overheating, the heater blows cool air for 10 seconds after the heater turns off. Note - Heater overrides thermostat control.	<ol style="list-style-type: none"> 1. Press once - Low heat setting H1 activates and blows warm air. 2. Press again - High heat setting H2 activates and blows hot air. 3. Press again - Turns heater off.
	TIMER - Turns fire on for a certain time period. Note - Settings range from 30 mins to 8 hrs.	<ol style="list-style-type: none"> 1. Press once - Timer is set to 30 mins. 2. Press again until desired time period is selected.
	FUEL-BED COLOUR - Adjusts fuel-bed colour.	<ol style="list-style-type: none"> 1. Press once, Fuel-bed colour changes. 2. Press again, until desired colour is reached.

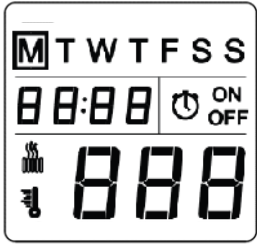
REMOTE OPERATION

BUTTON	FUNCTION	ACTION
	ON / OFF - Enables control panel functions. Turns on flame effect. Note - On first use, point the remote at the fire unit and hold the on/off button to pair the remote to the fire permanently.	1. Press once - Control panel illuminates, flame effect and remote screen turns on. 2. Press again - All functions turn off.
	DOWNLIGHT COLOUR - Adjusts downlight colour. Note - Downlights stay on until power button is turned off.	1. Press once - Downlight colour changes. 2. Press again until desired colour is selected.
	DOWNLIGHT BRIGHTNESS - Adjusts downlight brightness.	1. Press once - Downlight brightness changes. 2. Press again until desired brightness is selected.
	FLAME COLOUR - Adjusts flame colour. Note - Flame effect stays on until power button is turned off.	1. Press once - Flame colour changes. 2. Press again until desired colour is selected.
	FLAME BRIGHTNESS - Adjusts flame brightness.	1. Press once - Flame brightness changes. 2. Press again until desired brightness is selected.
	FLAME SPEED - Adjusts flame speed. Note - Three speeds to choose from.	1. Press once - Flame flicker speed slows. 2. Press again until desired speed is reached.
	FUEL-BED COLOUR - Adjusts fuel-bed colour. Note - Fuel-bed stays on until power button is turned off.	1. Press once - Fuel-bed colour changes. 2. Press again until desired colour is reached.
	FUEL-BED BRIGHTNESS - Adjusts fuel-bed brightness.	1. Press once - Fuel-bed brightness changes. 2. Press again until desired brightness is selected.
	THERMOSTAT - Turns heater on / off to maintain room at selected temperature.	1. Press once - Indicator lights up. Temperature set at 18°C. 2. Press again until desired temperature setting is reached.
	HEATER - Turns heater on / off.	1. Press once - Low heat setting H1 activates and blows warm air. 2. Press again - High heat setting H2 activates and blows hot air.

Remote operation continued

BUTTON	FUNCTION	ACTION
	TIMER - Heater can be programmed to automatically turn on / off at specified times during the week. Note - Settings range from 30 mins to 8 hrs.	  OK
OK	OK SELECTOR - Ok button is pressed to select certain settings.	  
	BACK - Press to clear settings. Press to return to the previous step.	
 	ARROWS - Press to cycle through available settings.	

LCD SCREEN

Weekday Time (24hr) Heat on / off Thermostat on / off		Timer on / off Thermostat temperature
Note - The functions can only be adjusted when the related letters or digits are flashing. Note - Calibrate the timer to current time before the weekly settings.		

Operation - Setting the timer

Set current day and time

Step 1	Press 'Timer' once. When 'MON' begins flashing, use the 'Arrows' to select the current day. Press 'OK' to complete the day setting.
Step 2	When the hour digits flash, use the 'Arrows' to select the current hour. Press 'OK' to complete the hour setting.
Step 3	When the minute digits flash, use the 'Arrows' to select the current minute. Press 'OK' to complete the minute setting and complete the day/ time set-up.

Set weekly timer

Step 1	Press 'Timer' once. When 'MON' begins flashing, use the 'Arrows' to select the current day. Press 'OK' to move on.
Step 2	When the hour and minute input flashes, use the 'Arrows' to select the hour and minute that you want the heater to turn on. Press 'OK' to move on.
Step 3	When '18' flashes, use the 'Thermostat' to select your desired room temp for your day and time selection. Press 'OK' to move on.
Step 4	When the hour and minute input flashes, use the 'Arrows' to select the hour and minute that you want the heater to turn off. Press 'OK' to complete the setting.
Step 5	Repeat steps 1 - 4 to set the on / off time and temperature for any other times during the week.
Step 6	Press 'OK' to complete the weekly timer programming.

Note - The timer can only be adjusted in 30 minute intervals.

Note - Press 'Back' at any time during the setting of the weekly timer to cancel any selections and turn the timer off.

Operation - Open window warning

If the room temperature decreases by 10 degrees within 3 minutes, the appliance will assume there is an open window nearby. In order to conserve energy, the heater will automatically switch from High Heat to Low Heat, or if the heater is already at Low Heat, it will turn off completely.

When switching from High Heat to Low Heat, the appliance will beep 3 times and the digital display will flash "88" 3 times before displaying the existing heating status.

When switching from Low Heat to Off, the appliance will beep 3 times and the digital display will flash "88" continuously.

To reset the heating function, see "remote operation" section.

Note - When the heater is first turned on, a slight odour may be present. This is normal and won't occur again unless the heater is un-used for a long period of time.

Note - Don't press the buttons too quickly. Give the unit time to respond to each command.

Operation - Temperature limiting control

This heater is equipped with a Temperature Limiting Control. Should the heater reach an unsafe temperature, the heater will automatically turn off. To reset:

1. Press the on / off button on the control panel and ensure the fire is off.
2. Unplug the unit from the electrical outlet.
3. Inspect the fire unit and make sure all vents are free from dust or lint. If they are clogged, use a vacuum to clean the vent areas.
4. Plug the unit back into the electrical socket and continue to use as instructed in this manual.
5. If the problem continues, have your electrical outlet and fire unit inspected by an electrician or electric fire installer.

Remote control battery information

The remote control uses two AAA batteries (not included).

Warning - Never dispose of batteries in a fire. Failure to observe this precaution may result in an explosion. Dispose of batteries at your local recycling centre in the hazardous material section.

Care & Maintenance

Cleaning

Metal - Buff using a soft, dry cloth. **Do not use brass polish or household cleaners, as these products will damage the metal trim.**

Glass - Use a good quality glass cleaner sprayed onto a cloth. Dry thoroughly with kitchen roll or a lint-free cloth. **Never use abrasive cleaners, liquid sprays, or any cleaner that could scratch the surface.**

Heater vents - Use a vacuum to remove dust and dirt from the heater and vent areas.

Plastic - Wipe gently with a slightly damp cloth and a mild solution of washing-up liquid and warm water. **Never use abrasive cleansers, liquid sprays, or any cleaner that could scratch the surface.**

Warning - Always turn the heater off and unplug the power cord from the electrical socket before cleaning, performing maintenance, or moving the fire unit. Failure to do so could result in electric shock, fire, or personal injury.

Warning - Never spray or immerse the unit in water. Doing so could result in electric shock, fire, or personal injury.

Maintenance

The heating fan motors are pre-lubricated and will not require additional lubrication. Replacement electrical components are available to repair your fire, but the warranty may be invalidated if the repair work is not carried out by a repairman who is assigned or approved by us. Wiring and exploded diagrams to assist with repair are available on request.

Warning - Risk of electric shock. Do not attempt to remove any panels to repair any faults that have arisen. If there is an issue, contact your retailer and they will arrange for a qualified technician to inspect your unit.

TROUBLESHOOTING/ FAQ

PROBLEM	POSSIBLE CAUSE	SOLUTION	NOTE
Fire not turning on	Fire not plugged in or switched on at socket	Check plug is correctly fitted into socket and socket is turned on.	If all solutions have been tested and problem persists, contact us and we can advise further.
	Fuse blown	Disconnect plug and inspect the fuse. Replace with a 13A fuse if broken.	
	Faulty control panel	If the controls do not work, press each control continuously one at a time. After a few cycles, the controls should recognize the input and work correctly.	
Noisy heater	Fan clogged	Remove heating unit and remove dust from fan.	If all solutions have been tested and problem persists, contact us and we can advise further.
	Fan unbalanced/ catching on housing	Check fan is not warped or damaged.	
Noisy fire when flame only is on	Flame flicker shaft or bushings are misaligned or worn	Inspect the bushings - grease if no grease is present and bushing aren't worn; or replace the bushings and grease if bushings are worn.	If all solutions have been tested and problem persists, contact us and we can advise further.
	Faulty flicker motor	Replace flicker motor.	
Heater only blowing cold air	Fan clogged	First remove dust from the inlet and outlet vents. Test again. If problem persists, remove the heater unit and remove dust from fan.	If all solutions have been tested and problem persists, contact us and we can advise further.
	Faulty heating element	Inspect the heating element and make sure all wires are firmly connected.	
	Faulty fan motor	Replace heating element / fan assembly.	
No flame picture/ partial flame picture	Loose connection	Ensure all wires are connected firmly.	If all solutions have been tested and problem persists, contact us and we can advise further.
	If partial flame picture - LED strip is broken	Test faulty LED strip using a working LED power connector. If LED strip still doesn't work, the fault is most likely with the LED strip, not the PCB; new LED strip required.	
	Damaged PCB	New PCB required.	
Heater cutting out	Build-up of hot air	Ensure inlets and outlets are free from obstruction and there are sufficient clearances surrounding the unit, as stated in manual.	If problem persists, the installation will need assessed to ensure it adheres to all required minimum clearances as stated in this manual.
	Thermostat setting causing heater to cut-out	Adjust thermostat setting on remote to maintain desired room temp or deactivate thermostat setting.	
Heater switching on automatically	Thermostat set to keep room at certain temperature	Adjust thermostat setting on remote to maintain desired room temp or deactivate thermostat setting.	If all solutions have been tested and problem persists, contact us and we can advise further.
	Thermostat faulty	Replace PCB & remote.	

Appliance disposal

Do not dispose of electrical appliances as unsorted municipal waste, use separate collection facilities.

Contact your local government for information regarding the collection systems available. If electrical appliances are disposed of in landfills or dumps, hazardous substances can leak into the groundwater and get into the food chain, damaging your health and well-being.



Note - When replacing old appliances with new ones, the retailer is legally obligated to take back your old appliance for disposal, free of charge.

Note - Please recycle all packaging material at your local recycling depot.

Warranty

Your product has a one year guarantee from the date of purchase.

Should this product prove defective within one year of purchase due to a design fault, poor workmanship or material breakdown, the product will be repaired or replaced free of charge. Product warranty is subject to the following conditions:

- The product is to be used for domestic purposes only in accordance with the operating instructions contained in this manual.
- Responsibility for proof of purchase lies with the end user(s), who must prove product purchase within a 12 month period of the claim date.
- All warranties will be invalidated if unauthorised repairs or modifications are made to the electric fire, or in case of accident, misuse or damage caused by improper installation, or damage occurring during transit or damaged caused by the repairer.
- The warranty does not apply to fuses within the product.

Your rights under this guarantee are additional to your statutory rights, which in turn are not affected by this guarantee.

Should you require after sales information or warranty assistance, please contact:

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Address - 1a Hallstown Rd, Lower Ballinderry, Lisburn BT28 2NE.

Email: sales@micon-dist.com

